

## Drumnasoo Garden Sheds Terms and Conditions.

All of our Timber Garden Buildings are covered by our Basic 12 month Guarantee. This guarantee covers every aspect of your product including:

Roofing felt  
Glazing  
Ironmongery  
Timber structure

In the very rare event that a problem arises, within 12 months of your Timber Garden Building being erected, please advise us as soon possible preferably via email to [philip@drumnasoogardensheds.com](mailto:philip@drumnasoogardensheds.com). We will also require photographic evidence on dated photographs, to assist us in rectifying the problem correctly.

The guarantee does NOT include shrinking, twisting, warping, knot holes, shakes or splits in the timber as timber itself is a naturally occurring product.

### Storm Damage

You will be required to have your building named on your house insurance as we do NOT cover Storm Damage as part of our Guarantee. In the event of Storm damage we will not come out to repair or replace any components or part of the building until we have received written instructions from your Insurance Company to do so.

### 10 Year Anti-Rot Guarantee

We offer a 10 year limited guarantee against rot to all our Timber Garden Buildings.

This Anti Rot Guarantee does not cover:

Movement, warping or splitting of timber as this is a Naturally Occurring Process.

Roofing Felt / Roof Coverings

Ironmongery or other fittings and fixtures

Glass

Base Work

To be covered by this Limited Anti Rot Guarantee you will need to meet a number of conditions: The Building must be installed on a suitable solid level base situated a reasonable distance away from walls / fences / hedges to allow for the air to pass freely around and enable you to treat the building as required on a regular basis.

The agreement will be void if any part or sections of the timbers are cut, notched or drilled without being fully re treated with a quality spirit based preserve.

A quality spirit based (Not Water Based) timber treatment MUST be applied to the whole of the Building regularly. All sheds are delivered with one coat of treatment, however we strongly recommend that it is further treated with two more coats within the first few months.

It must then be treated at least every 12 months thereafter to maintain the general overall appearance of the timber and to comply with our conditions.

The guarantee will become void and invalid if any of the below items come into effect If;

You customize or modify the garden building in any way without our approval

You are NOT the original purchaser of the building

The garden building is moved from its original location

You have not treated the garden building as advised

You have allowed any external walls / structures / trees / shrubs / foliage to penetrate the timber causing damage or moisture

The roof covering has been damaged and not correctly repaired / replaced by either ourselves or an approved contractor.